

DREAM COACH TRAILERS, L.L.C.

36- MANGUM LANE / P.O. BOX 975

PURVIS, MISSISSIPPI 39475

1-877-99-DREAM (1-877-993-7326) or 601-794-6643 (Voice)

1-601-794-3887 (Fax)

SALES@DREAMCOACHTRAILER.COM (E-Mail)

WWW.DREAMCOACHTRAILER.COM OR WWW.ALUMINUMHORSETRAILER.COM (Web-site)

LIMITED TRAILER/PRODUCT WARRANTY

Dream Coach warrants its products to be free from defects in materials and workmanship concerning the components, materials, and parts utilized in the construction of this Dream Coach product for a period of 24 months commencing with the original stated warranty registration form & the product's stated purchase date, along with a corresponding matching date on a copy of the original Bill of Sale/Invoice. A copy of this product's Bill of Sale must accompany the warranty registration form, and be completed in full & forwarded to Dream Coach Trailers, L.L.C. at the time the purchaser(s) takes delivery for this warranty to be valid & enforceable. A seventy two (72) month frame rail & understructure warranty will apply to this product's main upper & lower frame railings and understructure. The seventy (72) month portion of this warranty does not include axles, axle components, tires, and/or wheels.

Any portion of the above stated warranty is null & void if the product is exposed to overloading above and beyond the product's stated cargo load weight limitation/restriction capabilities or if stresses to this product exceed the capabilities of the product's materials, parts, or components specific design usages or their original intended usage during this product's normal use.

This product's warranty will be as stated providing that the below listed conditions & obligations are met & satisfied by both the selling Dream Coach Trailers, L.L.C. Dealership & the purchaser/end-user of this specific stated Dream Coach product.

The attached warranty registration form along with the above requested copy of this Product's Bill of Sale/Invoice must be completed and returned within 10 business days of this Product's delivery/sale date to:

**Dream Coach Trailers, L.L.C.
P.O. Box 975 / 36- Mangum Lane
Purvis, Mississippi 39475**

These required documents MUST be filed within 10 business days of the sale date to validate this Product's stated warranty coverage! If the Product's warranty is not filed within the above stipulated time period with the proper requested registration documents, then this specific stated Product will have a Limited one (1) year warranty on the entire Product from a verifiable date of this Product's original sale date.

The seventy two (72) month portion of this warranty covers specific areas, items, parts and components of this specific product's frame assembly only! The specific components for this portion of the warranty consist of the product's lower side main frame railings, floor cross members, sidewall extrusions, upper roof rail extrusions, and the axles' sub-frame trolley assembly. All other parts and components built or installed by Dream Coach Trailers, L.L.C. and attached to this product, such as doors, partitions, gates, hinges, and any other parts, attachments, or optional equipment/features will be warranted for a period of 24 months from this products original sale date.

The following items are exceptions to this warranty and are in **NO** way covered under the terms & conditions of this stated warranty agreement; Glass, windows, lights, light bulbs, padding and certain electrical components. Contact Dream Coach Trailers, L.L.C. for specific details on this product's exception items.

Normal wear items are not subject to any replacement conditions under this product's warranty due to their usage wear. These items include, but are not limited to, such parts and components as rubber products, vinyl or foam padding, wheels, axle bearings, brake shoes, brake linings, or any other axle, wheel or brake parts or components. This product's axle spindles and axle cross beam tubing are covered under a separate specific axle manufacture's warranty that is enclosed and attached within this specific product's warranty documents package.

Dream Coach Trailers, L.L.C. will not be responsible for any damages caused by negligence or abuse, misuse, or misapplication of this product's specific parts or components. Dream Coach Trailer, L.L.C. is in **NO** way responsible or under any obligation to any portion of this warranty on any Dream Coach Product if that Vehicle's Identification numbers have been altered, defaced, or removed from the specific Dream Coach product.

Dream Coach Products covered by this warranty have been designed and engineered to be pulled with light to mid-duty series tow vehicles. Dream Coach Products being towed by or with larger series tow vehicles must be specifically designed, and

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TRAILER/PRODUCT WARRANTY

engineered, and ordered so that all involved parties are aware a larger (heavy duty) series tow vehicle is going to be utilized to tow this Dream Coach product. If Dream Coach Trailers, L.L.C. is not notified in writing and in advance of the product's construction, by a Dealer's representative or the purchasing client, of the intended usage of this Dream Coach product being towed with a large (heavy duty) series tow vehicle and allow Dream Coach Trailers, L.L.C to properly engineer and construct this product for other than normal light or med duty tow vehicle, then all terms & conditions of this Dream Coach warranty will be totally null & void.

Any modifications to any Dream Coach product without prior written consent by Dream Coach Trailers, L.L. C. will be cause to void the product's warranty.

This product warranty is valid only within the continental areas of the United States, Canada, and the island of Puerto Rico and may be superseded by specific warranties to individual products materials, parts or components. Dream Coach Trailers, L.L.C. reserves the right to make changes in design and engineering of its products and to make additional improvements to its products without being obligated to install the same on other products covered by a Dream Coach warranty.

Any Dream Coach product with defective materials or workmanship, as covered by this warranty agreement, must be serviced and corrected by and thru an authorized factory representative or by the Dream Coach Trailer manufacturer itself. Dream Coach will not authorize any outside work repairs, adjustments, or modifications to any product without a prior written consent by Dream Coach Trailers, L.L.C. and a warranty work authorization number. **NO reimbursements** will be made to or for any outside warranty work or related issues without the above mentioned written authorization from Dream Coach Trailers, L.L.C. and then duly noted and listed on all warranty work related billing/invoicing documents.

Dream Coach Trailers, L.L.C. reserves the rights to decide if the materials or workmanship should be repaired or modified only at its factory location. Dream Coach does not and will not allow for any reimbursement for any transportation cost to or from any authorized place of repair. When required photos of any defective parts or the actual defective parts themselves may have to be returned and accompany the warranty approval and billing before any reimbursement can or will be made. Any parts that may need to be returned and or inspected for warranty consideration must be returned freight Prepaid to Dream Coach Trailers, L.L.C. at the above posted shipping address.

Dream Coach Trailers, L.L.C. is not responsible for any type of warranty for any paint, tape or pin stripping products that may be used on any Dream Coach products. These specific items are covered by the specific supplier/ manufacturer of each of these specific products only.

Dream Coach Trailers, L.L.C. is in no way responsible for any consequential or incidental damage that may incur as a result of any defect, to include loss of time, inconvenience, or loss of the use of the product or its tow vehicle.

It is the sole responsibility of the owner/user of this product to properly load and secure all cargo and livestock in said product. Any and all personal property items being loaded, hauled, or transported in this product, including but not limited to, such items as saddles, tack, hardware, clothing, household items, etc. are solely the user/hauler's responsibility to secure their safety in the mobile product. Dream Coach is **NOT** responsible for any damages to any personal property.

Damage by or from improper solvents, salts, sand, weather conditions, or acts of God are **NOT covered by or under this warranty agreement.**

This warranty is NOT valid to any purchaser that knowingly intends to use this Product for and as a Commercial hauler product! Dream Coach Trailers, L.L.C. will warrant a commercially used Product for a one (1) year period of time from the purchase date of the specific Dream Coach product, if any and all of the above stated obligations of this warranty document are adhered to, completed, and filed as stated.

SELLER MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE TRAILERS/PRODUCTS SOLD PURSANT HERETO.

PURCHASER'S SOLE AND EXCLUSIVE REMEDIES FOR ANY DAMAGE OR LOSS IN ANY WAY CONNECTED WITH THE TRAILER/PRODUCT DUE TO SELLER'S BREACH OF WARRANTY, NEGLIGENCE, OR ANY BREACH OF ANY OTHER DUTY, SHALL BE AT THE SELLER'S OPTION TO CORRECT SAID PROBLEM BY EITHER REPAIRING, OR REPLACING, THE DEFECTS IN ANY MATERIALS AND WORKMANSHIP.

TRAILER/PRODUCT WARRANTY

UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE TO PURCHASER OR TO ANY OTHER PERSON OR PARTIES FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS TRAILER/PRODUCT OR ARISING OUT OF ANY BREACH OF ANY WARRANTY OR FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY CHARACTER, INCLUDING WITHOUT LIMITATION, DAMAGES, OR INJURIES TO PERSONS, PROPERTY, OR LOSS OF REVENUE AND/OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES.

WITHOUT LIMITATION, THE FOLLOWING ITEMS ARE NOT COVERED BY OR UNDER THIS WARRANTY: DAMAGES DUE TO ACCIDENTS, MISUSE, NEGLIGENCE, AND LACK OF MAINTAINENCE, ALTERATIONS, MODIFICATION, OR ENVIRONMENTAL DAMAGES!

IN ADDITION TO THE ABOVE WARRANTY ITEMS, THE FOLLOWING WILL APPLY TO ALL DEALERS AND CUSTOMERS OF DREAM COACH TRAILERS, L.L.C. ANY AND ALL REPAIRS REQUIRED WHICH ARE REQUIRED TO BE DONE ON ANY DREAM COACH TRAILER/PRODUCT, AS A RESULT OF FAILURE OR DEFECT OF MATERIALS, WHICH IS IN ANY WAY THE RESPONSIBILITY OF THE MANUFACTURER OF SAID TRAILER/PRODUCT, WILL IN NO WAY BE REPAIRED OR MODIFIED BY DEALER OR CUSTOMER. DREAM COACH PRODUCTS SHALL NOT BE REPAIRED BY OR MODIFIED BY ANYONE WITHOUT PRIOR WRITTEN APPROVAL AND CONSENT OF DREAM COACH TRAILERS, L.L.C. ALL REQUESTS FOR WARRANTY WORK MUST BE ACCOMPANIED BY PHOTOS OF THE DEFECTIVE PART(S) OR THE TRAILER/PRODUCT MUST BE RETURNED TO EVALUATE THE EXACT CONDITION AND CAUSE OF THE PRODUCT'S DEFECT. DREAM COACH TRAILERS, L.L.C. HAS THE RIGHT TO DETERMINE IF CONDITIONS WARRANT BEING COVERED UNDER WARRANTY. IN ADDITION, THE DEALER OR THE CUSTOMER WILL BE SOLELY RESPONSIBLE FOR ANY COST OF FREIGHT OR TRANSPORTATION, IF FOR ANY REASON DREAM COACH TRAILERS, L.L.C. DECLARES THE CONDITION IS A NON-WARRANTED ITEM.

The Purchaser does hereby acknowledges that they have read and received a copy of this warranty document and that the terms and conditions of this warranty have been understandably explained to this purchaser(s) as being acknowledged by the below Purchaser's(s) signature(s) and the date of and on this warranty this document.

(Please Print or Type in the below requested information!)

Purchaser; _____ Selling Dealership; _____

Purchaser's address; _____ Date of Purchase/Delivery; _____

City; _____ Series & Model; _____

State; _____ V.I.N. (Serial) #: _____

Zip Code; _____ Dealer's Sales Rep. _____

Received & Dated this _____ day of _____, 20 ____.

Purchaser's Signature; _____ Dealership's Signature; _____

Purchaser's Signature; _____

***Reporting information of safety defects outlined on attached addendum affidavit!**

WARRANTY & SAFETY DEFECTS REPORTING ADDENDUM AFFIDAVIT

REPORTING OF SAFETY DEFECTS

IF YOU BELIEVE THAT YOUR VEHICLE HAS A DEFECT WHICH COULD CAUSE INJURY OR DEATH, YOU SHOULD IMMEDIATELY INFORM THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (N.H.T.S.A.) IN ADDITION TO NOTIFYING DREAM COACH TRAILERS, L.L.C. VIA THE BELOW LISTED CONTACT ADDRESSES & PHONE NUMBERS.

IF N.H.T.S.A. RECEIVES SIMILAR COMPLAINTS, IT MAY OPEN AN INVESTIGATION AND IF IT SO FINDS THAT A SAFETY DEFECT EXISTS IN A GROUP OF VEHICLES, IT MAY ORDER A RECALL AND REMEDY CAMPAIGN. HOWEVER, N.H.T.S.A. CANNOT BECOME INVOLVED IN ANY INDIVIDUAL DEFECTS OR PROBLEMS BETWEEN YOU, YOUR SELLING DEALER, AND/OR DREAM COACH TRAILERS, L.L.C.

TO CONTACT N.H.T.S.A. YOU MAY EITHER CALL THE AUTO SAFETY HOTLINE TOLL FREE AT 1-800-424-9393 OR 1-800-366-0123 IN WASHINGTON D.C. OR YOU MAY WRITE TO:

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION (N.H.T.S.A.)
400-7TH STREET SOUTHWEST (NSA-II)
WASHINGTON D.C. 20590

OR

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1-601-794-6643